

REPORT TO: OVERVIEW AND SCRUTINY COMMITTEE
DATE: 11 DECEMBER 2018
TOPIC: COMPENSATION PAYMENTS
**REPORT BY: CUSTOMER AND CORPORATE COMMUNICATIONS
MANAGER**

1 INTRODUCTION

1.1 In 2013, Members requested a report detailing monthly compensation payments made to complainants under delegated powers by Heads of Service. In 2016 Overview and Scrutiny Committee asked for this report at six-monthly intervals.

2 RECOMMENDATIONS

2.1 Members note the report.

3 REASONS FOR RECOMMENDATIONS

3.1 To keep Members informed of payments made and comply with Members wishes.

4 REPORT

4.1 The existing constitution (Article 6) gives delegated powers to Officers to agree compensation payments following investigation through our complaints procedures, subject to consent from the Chief Financial Officer and Customer and Corporate Communications Manager.

4.2 Appendix 1 details the payments for from 1 June 2018 to the end of November 2018.

5 RESOURCE IMPLICATIONS

5.1 Any payments were contained within the existing budget held by the relevant service.

6 EQUALITY and HUMAN RIGHTS

6.1 None.

7 CONSTITUTIONAL CONTEXT

Article or Appendix and paragraph	Referred or delegated power?	Key decision?
9b, para 9.5	Delegated	No

8 STATEMENT OF CONFIDENTIALITY

8.1 This report contains no confidential information or exempt information under the provisions of Schedule 12A of 1972 Act.

9 BACKGROUND PAPERS

9.1 The following background papers were used in the preparation of this report:

- financial records and / or
- complaint files.

The background papers are available for inspection and kept by the author of the report.

10 STATEMENT OF INTERNAL ADVICE

10.1 The author (below) confirms that advice has been taken from all appropriate Councillors and officers.

Author: Jo Teasdale

Date: 08 January 2019

Reference: T:\CS ADMIN TEAM\Complaints\Compensation payments